



January 2025

Dear Stakeholder

I am contacting you with an update on the Shields Ferry, which will resume its evening river crossings from Monday 20 January.

This means that the Ferry timetable will return to normal after it was temporarily changed in November last year due to an unexpected challenge with crew availability.

I am pleased to say this issue has now been resolved and we can get back to running a full Ferry service for our customers.

The evening crossings run Monday to Saturday. From Mondays to Wednesdays these crossings operate though to 8pm, and from Thursdays to Saturdays there are crossings until 10.40pm.

Ferry services on Sundays are unchanged and will continue to run from 10.15am to 6pm.

Yours faithfully

Yours sincerely

A handwritten signature in black ink, appearing to be 'J. Souter', enclosed in a thin black rectangular border.

John Souter
Head of Customer Service Operations